



Privacy Statement John DutchArt

John DutchArt handles your personal information with utmost care and respect. We will always treat the personal data we receive confidentially, in accordance with the applicable legislation. Below you can read which data John DutchArt collects, why we do that and what we do with that data. You can also read which cookies are used and why.

Use of Cookies

A cookie is a small text file that is stored on your computer, tablet, smartphone or other device when you visit a website. Cookies are often used to make websites work more efficiently.

We use functional cookies that are necessary for the functioning of the site; for example, to make it possible to place items in the shopping basket. Other cookies help us to improve your experience and that of others by analyzing how the site is used. You can block cookies by changing the settings of your browser.

We also use cookies that store information; which products you have viewed and added to your shopping basket. This information can be used to adjust advertisements on other sites.

John DutchArt uses Google Analytics to keep track of how many users use the website and which pages are visited. This way we gain insight into the use of the website. The IP address is anonymous. This means that we cannot trace a website visit to a person. John DutchArt has not given Google permission to use analytics information obtained through our websites for other Google services.

Use of personal data

John DutchArt processes the following personal data because you use our website, our services and/or because you provide this data to us yourself:

- Name, address and telephone number (when completing our order form)
- Email address (when completing our order form, for newsletters and online questions you ask us)
- Other personal data that you actively provide, in correspondence and/or by telephone for the execution of an order

John DutchArt uses your information for the following purposes:

- To process an order and send it
- To communicate with you about an (custom) order to be carried out
- To inform you about (changes to) our product

Retention of data

John DutchArt does not store personal data for longer than is strictly necessary to achieve the purposes for which the data is collected or is required by law.

With the exception of records which we are legally obliged to keep, such as invoices with address details, for seven years.



Sharing of data

John DutchArt handles your personal data confidentially. Data is explicitly not provided to third parties, other than third parties that are directly involved in the execution of the assignment between you and John DutchArt, or unless any legal provision requires us to do so.

Data is shared:

- To facilitate that you can make payments to us, our payment provider (s) will have access to your personal data.
- In order to be able to deliver your items to your home or to a postal agency and to handle possible returns, we share your personal data with a courier.

View, modify and delete data

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to John@JohnDutchArt.com. We will respond to your request as quickly as possible, but within four weeks.

Security

We take the protection of your data seriously and take appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. Our website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands. If you feel that your data is not properly protected or there are indications of abuse, please contact us via John@JohnDutchArt.com.

Customer Law

Anyone who believes that his personal data is being processed by us in violation of the regulation has the right to submit a complaint directly to the Dutch Data Protection Authority.

Changes in statement

We have the right to adjust this privacy statement. It is therefore advisable to regularly check this privacy statement so that you are kept informed of these changes. The most current version can always be consulted via the website.

CONTACT DETAILS

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